

IMPROVED LOGIN EXPERIENCE



EASY AND SECURE ONLINE ACCESS FOR PARTICIPANTS

We're making it easier and more secure for participants to access their account online by resetting passwords using either a verified phone number or email address.

The enhanced security measures use codes sent via text, email, or by phone call when logging in to your account or resetting your password. Note, codes will not be sent every time you log in; this additional layer of security is based on your past behavior and location.

To set this up, you will be required to verify your identity and contact information the first time you log into your online account.

UPDATED TERMS AND CONDITIONS

Additionally, you will be prompted to review and accept updated Terms and Conditions. The Terms and Conditions have been updated to reflect our integrated online offering. Participant obligations will not change as a result of these revisions.

WE'RE HERE TO HELP

If you have any questions, please contact our Client Service Center at 800.433.1685.

The logo for ALERUS, featuring the word "ALERUS" in a serif font with a stylized blue wave graphic above the letter "A". The logo is set within a dark blue rectangular box with a white border.